

Overview Help and Hotline (and contact) numbers La Strada International Members

Albania

VATRA

+355 69 88 84 613 (24/7)
www.qendravatra.org.al

Austria

LEFO IBF

+43/17969298
 IBF – Intervention Center for Trafficked Women
www.facebook.com/lefoe1985

Belgium

PAG-ASA

+32 (0)2 511 64 64 (24/7)
www.pag-asa.be

Payoke

+32 (0)3 201 16 90 (Mon-Fri: 9:00-17:00 CET)
 +32 (0)474 10 27 71 (24/7 WhatsApp)
www.payoke.be

Belgian Helpline for Victims of Human Trafficking

Operated jointly by PAG-ASA, PAYOKE, SÜRYA
 +420 222 717 171 8 000 777 77 (free of charge)
 +32 (0)78 055 800 - 24h/7d
www.strada.cz

Bosnia and Herzegovina

Novi Put

+ 387 36 98 80 22
 + 387 60 31 55 663 (Mobile)
www.newroadbih.org

Bulgaria

Animus Association

+359 (0)2 981 76 85 or 0800 1 86 76 (toll free
 from Bulgaria for victims of violence)
www.animusassociation.org

National Hotline for Children

116 111 (operated by the State Agency for Child
 Protection and Animus Association)

Czech Republic

La Strada Czech Republic

+420 222 717 171
 800 077 777 (free of charge)
www.strada.cz

Denmark

HopeNow

+45 2616 1012
www.hopenow.dk

Finland

Pro-tukipiste

+358 40 650 3705
www.protukipiste.fi

Victim Support (Riku)

+358 40 632 9293 (Phone/WhatsApp)
help@riku.fi (email)
www.riku.fi/trafficking
www.riku.fi/olohonexploitation

Service for victims of human trafficking and
related crimes

System for victim assistance

+358 71 876 3170

France

CCEM

+33 (0) 1 44 52 88 90
www.esclavagmoderne.org

Association Mist

contact@mist-association.org
www.mist-association.org/en

Germany

KOK: German NGO Network against Trafficking in Human Beings

www.kok-gegen-menschenhandel.de
Specialised Counseling Centres

Ban Ying – Germany/ Berlin

+49 30 4406373
en.ban-ying.de

Violence Against Women Support Hotline

08000 116 016
www.hilfetelefon.de/en
www.handbookgermany.de/de.html

Ireland

Migrant Rights Centre Ireland (MRCI)

+353 (0)1 889 7570
www.mrci.ie
www.mrci.ie/ukraine

Italy

On the Road Società Cooperativa Sociale

www.ontheroad.coop
Drop in centres
+39 0861 796666
www.ontheroad.coop/en/contacts

Moldova

La Strada Moldova

0 800 77777 - Calls from Moldova
+373 22 23 33 09 - Calls from abroad
www.lastrada.md

NGO "Interaction"

(operating in Transnistria - territory not controlled by the Moldovan authorities)
www.ngointeraction.org
0800 88888 - Call from Transnistria
+373 533 86030 - Calls from abroad

Netherlands

CoMensha

+31 85 112 06 00 (Help desk)
www.comensha.nl/english
www.linkedin.com/company/comensha/

FairWork

+31 20 760 08 09 (Office)
+31 6 51771249 (WhatsApp)
+31 6 21 93 88 64 (For Ukrainians)
www.fairwork.nl
[Адресное столбик - FairWork](https://www.cto.ru/ru/FairWork)

SHOP

+31 70 361 4747 (Office)
+31 70 219 5315 (Shelter)
www.shop-den Haag.nl

North Macedonia

Open Gate – La Strada Macedonia

SOS: 0800 11111 - Calls from Macedonia
+389 2 2777 070 - Calls from abroad
+389 71 239 551 (Phone/WhatsApp/Viber)
www.lastrada.org.mk

Poland

La Strada – Foundation against Trafficking in Persons and Slavery

+48 22 628 99 99
www.strada.org.pl

National Consultation & Intervention Centre

+48 22 628 01 20
www.kcik.pl/k5

Romania

Adpare

+40 (0) 21 253 29 04
www.adpare.eu

Romanian national (governmental) Hotline against Human Trafficking

+40 (0) 800 800 678

Serbia

ASTRA

SOS +381 11 785 0000 or 0800101201 (free of charge for calls from the territory of Serbia)
www.astra.rs/

Spain

SICAR cat

+34 679 654 088 (24/7)
www.adoratrius.cat/

Proyecto Esperanza

+34 607 542 515 (24/7)
www.proyectoesperanza.org/

Switzerland

FIZ

+41(0) 44 436 90 00
www.fiz-info.ch/de/Willkommen
www.facebook.com/FIZFachstelleFrauenhandelFrauenmigration/

Türkiye

Human Resource Development Foundation (HRDF/İKGV)

+90 212 293 1605
www.ikgv.org/

National (state) hotline

(trafficking and other foreigners related matters)
+ 90 312 157 11 22

Ukraine

La Strada Ukraine

Hotline THB/violence (24/7) 0 800 500 335 (from landlines) or 116 123 (from mobile)

National Children and Youth Hot Line

0800 500 225 (from landlines)
116 111 (from mobile)

United Kingdom

Focus on Labour Exploitation (FLEX)

+44 (0)20 3752 5516
www.labourexploitation.org/

Anti-Slavery International

+44 (0) 207 737 9434
www.antislavery.org/

Helen Bamber Foundation

+44 (0) 203 058 2020
<https://www.helenbamber.org/>

UK Modern Slavery Helpline

08000 121 700 (operates 24/7 & is confidential)

Reporting can also take place via the website:
www.modernslaveryhelpline.org/report

Other relevant numbers

European emergency number: 112
European number for missing children: 116 000

Child Helplines

www.childhelplineinternational.org/child-helplines/child-helpline-network/